NSW Independent Liquor & Gaming Authority

Licensee, Premises and Business Owner, Bridge Hotel	A/Executive Director, Regulatory Operations & Enforcement Liquor & Gaming NSW
NSW Police	

30 July 2025

Dear Sir/Madam

Reference No.	DOC25/217896
Applicant	Superintendent Alfio Sergi
Application for	Variation and imposition of conditions
Licence Name	Bridge Hotel
Licence Number	LIQH400100728
Premises	119 Victoria Road, Rozelle NSW 2041
Decision Date	18 June 2025
Legislation	Section 53 of the Liquor Act 2007

Decision on variation and imposition of licence conditions Bridge Hotel (LIQH400100728)

Our decision

At a meeting held on 18 June 2025, the Authority decided to

- vary the CCTV condition
- **impose** a Plan of Management condition

under section 53 of the *Liquor Act 2007* (the Act), on the licence of the Bridge Hotel, Rozelle (the venue). The conditions are set out in Schedule A.

Background

On 12 December 2024, the Authority received an application from Superintendent Alfio Sergi of the Leichhardt Police Area Command New South Wales Police, seeking the variation and imposition of conditions under section 53 of the Liquor Act 2007, on the license of the Bridge Hotel, Rozelle, LIQH400100728 (the venue).

NSW Police are seeking the variation and imposition of the conditions due to ongoing issues relating to alleged poor management practices on the licensed premises, resulting in police investigations being hampered and unacceptable risks being present at the venue.

Consultation and submissions

On 28 January 2025, the Authority issued a notification of proposed variation and imposition of certain conditions on the venue's licence under section 53 of the Act and invited submissions in response from all relevant parties.

Submissions were received from JDK Legal on behalf of the licensee of the Bridge Hotel, and NSW Police. No submissions were received from Inner West Council.

In the submission from JDK Legal on behalf of Bridge Hotel, dated 28 March 2025, the Authority noted that the licensee disputed the submission from NSW Police that:

- The licensee failed to notify Police about upcoming events that were likely to attract large patron numbers. The licensee had provided 23 emails dated between May 2023 and February 2025. In these emails the licensee had contacted the Acting Sergeant, Licensing of the Leichhardt Police Area Command to notify them of the upcoming events, including predicted patron numbers, start and end times of events, and planned risk mitigation strategies including security and ambulance personnel onsite.
- They failed to comply with CCTV requests from Police. The licensee stated that they
 have procedures in place to act in accordance with their obligations regarding CCTV
 retention and access. The licensee stated that the assertion that the licensee had not
 provided CCTV to Police in a timely manner related to a single occasion where CCTV
 was not immediately available due to a technical fault in the system.
- There is inadequate deployment and ineffective management of security at the venue. The licensee stated that there are strategies in place to effectively manage security of the venue including staff training on the responsible service of alcohol, incident reporting procedures and protocols, employment of licensed security personnel and community and Police engagement to address any operational concerns.
- The licensee has failed to stop the consumption of prohibited drugs on the hotel premises. The licensee stated that they have a strict zero-tolerance policy toward drug related activity which is enforced through CCTV surveillance, bag checks by security staff, routine checks through the venue by security staff to remove non-compliant patrons, staff training to identify and respond to potential drug-related incidents and signage throughout the venue warning patrons that any drug possession or use will result in immediate eviction.

A supplementary submission from JDK Legal on behalf of the Bridge Hotel dated 1 April 2025 was provided to the Authority which omitted an incident log from 9 June 2024 which detailed an incident where a patron was asked to leave the premises. The patron reportedly then became argumentative toward venue staff and security and refused medical assistance before leaving the premises. No new submissions of substance were made.

A final submission from Police, dated 25 April 2025, stated that Police had nothing further to add and noted that the respondent had stated in their submission that the Licensee "does not oppose the proposed variation and imposition of conditions and is more than willing to comply with them".

Our decision

We varied the existing CCTV condition (**Schedule A – 1**) to allow Police to adequately and immediately view CCTV should a serious incident occur at the venue in future.

We also imposed a Plan of Management (**Schedule A – 2**) to provide guidance to venue staff, meaning a safer workplace for staff and environment for patrons.

The material we considered

In determining the section 53 application, the following material was considered:

- NSW Police application dated 12 December 2024 and supporting documents
- JDK Legal submission dated 28 March 2025 and supporting documents
- JDK Legal supplementary submission dated 1 April 2025 and supporting documents
- NSW Police supplementary submission dated 28 April 2025

If you have any questions

Please contact the Office of ILGA at office@ilga.nsw.gov.au if you have any questions.

Yours sincerely

Carolinoteuro

Caroline Lamb

Chairperson

Independent Liquor & Gaming Authority

Schedule A: Licence conditions to be varied/imposed – Bridge Hotel, LIQH400100728

No.	Condition to be varied/	De	escription
1.	CCTV condition – to be varied	1.	The licensee must maintain a closed-circuit television (CCTV) system on the premises in accordance with the following requirements:
			a. the system must record continuously from opening time until one hour after the premises is required to close (or, in the case of a premises that is not required to cease trading, continuously at all times),
			 recordings must be in digital format and at a minimum of ten (10) frames per second,
			c. any recorded image must specify the time and date of the recorded image,
			 d. the system's cameras must cover the following areas:
			 i. all entry and exit points on the premises, ii. the footpath immediately adjacent to the premises, and
			iii. all publicly accessible areas (other than toilets) within the premises.
		2.	The licensee must also:
			a. keep all recordings made by the CCTV system for at least 30 days,
			b. ensure that the CCTV system is accessible at all times the system is required to operate pursuant to sub-clause 1(a), by at least one person able to access and fully operate the system, including downloading and producing recordings of CCTV footage, and
			c. provide any recordings made by the system to a police officer or Liquor and Gaming NSW inspector within 24 hours of any request by the police officer or Liquor and Gaming NSW inspector to provide such recordings.
2.	Plan of management condition – to be imposed	1.	The licensee must engage a person who holds a current class 2A security licence, or is otherwise suitably qualified, to prepare the plan of management for the licensed premises.
		2.	The plan should be systems based and adopt a continuing approach to address:
			a. compliance with licence conditions and liquor laws
			b. responsible service of alcohol

No.	Condition to be varied/ imposed	escription	
		 minimising disturbance to the neight particularly addressing effective m of patrons: 	
		 i. who are intoxicated, violent, qua and disorderly 	arrelsome
		ii. queuing to gain entry to the pre	mises
		iii. within and departing the premis	es
		d. effective management and deployn venue staff particularly addressing	
		i. maintaining an incident register	
		ii. security and patron safety	
		iii. crime scene management proce	dures
		iv. induction and training	
		e. appropriate responses to concerns arise from the Police Area Comman relevant Police Area Command in w premises is situated) or residents at the operation of the licensed premises.	der (or hich the ffected by
		 The plan should be updated from time to time as required, but only with the agreement of the Police Area Commander (of the relevant Police Area Command in which the premises is situated). A copy of the plan must be served on the Police Area Commander (of the relevant Police Area Command in which the premises is situated) and the Director Compliance Operations, Liquor & Gaming NSW within 14 days of the implementation of, or any variation to, the plan. 	
		A copy of the current plan must be main the licensed premises and made available immediate inspection by members of the Police Force or inspectors from Liquor NSW.	ble for ne NSW
		The licensee must comply with the terr requirements as set out in the plan.	ms and