Strategic Plan 2025

The Independent Liquor and Gaming Authority is established by statute to facilitate the balanced development of the hospitality industry while minimising the risks of harms associated with gaming machines and liquor consumption.



Stakeholder Relationships

Improving stakeholder relationships to ensure that there is a clear understanding of ILGA's legislated role and the need to meet the diverse requirements and expectations of Government, Industry, and the Community.



Evidence to support decision making

Optimising the evidence available to support decision making together with ongoing work to help ensure that those decisions are clearly and promptly communicated.



Sustainable funding

Ensuring that the Authority has sustainable funding to adequately resource and properly perform its functions.



Regional and Rural Engagement

Ongoing, targeted regional and rural engagement to further develop understanding of community aspirations and concerns, as well as to address alcohol and gaming-related issues across NSW.



Workforce management and Digital Transformation

Agile Workforce management to ensure that the Office of ILGA is adequately and appropriately staffed and that those staff (as well as Board members) are fully supported by the appropriate digital systems, training, and risk management processes as well as relevant industry and legal updates.